



FACILITIES PLANNING, DESIGN, AND CONSTRUCTION

Illinois State University

FPDC FF&E Planning/Procurement Plan

Updated October 13, 2025

A. Background

A review of the current Furniture, Fixtures & Equipment (FF&E) planning and procurement process was conducted to identify potential improvements to current workflow with the goal of improving service.

The revision plan involves the Facilities Planning, Design, and Construction's design group (FPDC) increasing partnership involvement with preferred vendors awarded through the Illinois Public Higher Education Cooperative (IPHEC). College/department or unit business managers responsible for the preparation of requisitions and beginning the procurement process, will receive supporting communication and information to allow them direct access to the awarded IPHEC vendors. Departments will have the option to work directly with the furniture vendors or continue to work through FPDC for support in designing and procuring their Furniture, Fixtures & Equipment (FF&E). Both the current and revised process includes a review of all FF&E purchases to ensure Illinois State University continues to meet Illinois Accessibility Code and the International Building Code, as required by state laws. Building codes exist for the protection and safety of those who work and study in any of the many spaces within ISU's campus.

B. Goals

The goals are to increase customer satisfaction and shorten furniture procurement times by:

- Decreasing processing times for ISU departments to procure furniture
- Maximizing benefit of free services provided by IPHEC vendors
- Improving FPDC customer service and University college/department satisfaction
- Providing FPDC the ability to prioritize project workflow

C. Service/Communication Process Guidelines

- Vendors are free to call on University /departments. The department chooses whether to receive solicitations or not.
- At no time will a list of university departments or contact information be provided to vendors.
- University colleges or departments may request vendors to call upon them directly. Departments will have vendor contact information, representation details, and lines



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represented with website addresses or have easy access to this information without delayed response.

- University colleges/departments may request confirmation of the source of their existing furniture for future reference. Facilities Planning & Construction (FPDC) will review existing furniture to determine the manufacturer.
- University colleges/departments may contact FPDC to request contact information of vendors. IPHEC information is accessible via the following web pages:
 - <http://facilities.illinoisstate.edu/help/>
 - <http://www.iphec.org/classroom-furniture>
 - <http://www.iphec.org/office-furniture>
- University colleges/departments may request FPDC contact vendors on their behalf (via a project request).
- In instances of broader-scope projects, FF&E shall be managed by FPDC or by contracted services when included in scope of contracted services.
- Purchase orders for IPHEC products and non-IPHEC products from the same vendor cannot be combined. In this instance, separate requisitions need to be submitted for items available under the IPHEC award and those that are not included on an IPHEC furniture contract.
- For projects where purchase levels for new furnishings will exceed pricing levels that will exceed bid level, FPDC will need to be involved in the process.
<https://purchasing.illinoisstate.edu/procedures/>
- Communications with non-IPHEC vendors may need to be reported on the State website. Details on procurement communication reporting can be found at <https://ethics.illinoisstate.edu/procurement/>.

D. Furniture Sourcing Options

1. Department contacts vendor directly

- If the furniture need is for a single chair or file cabinet, information may be shared via phone to allow for a quote to be provided to the department. Additional furniture purchases still need to be submitted to FPDC, via fpcffereview@ilstu.edu inbox, for approval. Chairs on the IPHEC contract and from Humanscale(manufacturer) can go direct to Purchasing without FPEC review.
- For furniture needs when adding, replacing, or upgrading, the college/department can contact the furniture vendor directly. An appointment will be set for the vendor to visit



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campus and meet with the department to gather information on furniture needs, location, space limitations, available budget, and other pertinent information.

- Once an acceptable design is completed, the department/unit business manager will send a request to FPDC for review of the approved design solution and request the vendor submit the space plan to FPDC.
 - Information regarding a request for FPDC review is located by going to the “Request Help” tab of the “Facilities Services” page on ISU’s website – <http://www.facilities.illinoisstate.edu/help/>. Select “Project Requests” and then see “Furniture Planning/Procurement Process.” A link to this document is available there and the email address to be used for FPDC review.
 - The vendor or department will submit a dimensioned plan, supplied by servicing dealer, via email to fpcfreview@ilstu.edu.
 - The department contact and vendor should be carbon copied on the review request email to support prompt communication should questions or issues exist from the review.
 - The request notifies FPDC that a review has been submitted for review. The initial review process should take no longer than three business days. Code violations or non-compliant furniture items will be shared with the department and the vendor will be notified of the need for revision. If no revisions are necessary, FPDC will provide the department an approval project number and the vendor will move forward with preparing a quote.
 - The department will complete a final review of the quote and drawing and submit the order for processing.
 - IPHEC orders: A requisition is required from the department to Purchasing, for any dollar amount.
 - For projects with multiple manufacturers, each IPHEC manufacturer product grouping must be on an individual quote and be submitted individually via requisition for an individual purchase order as POs are issued direct to manufacturer. All IPHEC orders must have a PO.
 - Non-IPHEC orders under \$10,000: Notification will be communicated to the vendor by the department to process the order. This communication is recommended to occur via email for tracking purposes.
 - Non-IPHEC order between \$10,000 and \$99,999: A requisition must be submitted by the department to Purchasing.
 - Three quotes are required for a non-contract purchase request over \$20,000.
 - The space plan, the project number, and the quote will be submitted to Purchasing for processing. The **FPDC project number must be included** for Purchasing to process the order. Requisitions submitted without a project number will be held by Purchasing until they receive a number.



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- Once the vendor has received an acknowledgement from the manufacturer, the vendor will coordinate a delivery/installation date with the department.
- Upon completion of the project, a walk-through of the jobsite with a representative from the vendor and the University college/department is scheduled. If the project is completed without issue and meets expectations, payment authorization will be made by the budget officer/fiscal agent for accounts payable to issue payment. If punch list issues are identified at time of initial installation, these will be notated by the vendor and communicated via email to the unit/department with an expected date of correction. Once all punch list issues have been repaired or replaced, payment authorization will be completed. To receive and voucher furniture purchases, please send itemized invoice to the Purchasing Department (ISUPurchasing@ilstu.edu) once all items ordered have been received and properly installed. The invoice will need to be approved for payment by the Budget Officer/Fiscal Agent or PO initiator.

2. Department requests FPDC assistance:

- To submit a request for help with a new project, the college/department must submit a request online. The project request form is a fillable online form that is located by selecting the *iServiceDesk* button on the Facilities Services page. Then scroll down and select the link provided for "Estimate and Project Request."
- A representative from Facilities Planning, Design, & Construction (FPDC) will contact the department to schedule a meeting to review the space in question, determine a scope for the project and define needs and limitations.
 - Space limitations, notation of power and data locations, and site verification will be completed at this time.
 - FPDC will collaborate with the vendor(s) to gather all quotations needed to complete the project. Code compliance review will be completed while FPDC is completing the space plan.
 - FPDC will complete a final review of the space plan and FF&E quotes with the unit/department.
 - Upon final review and approval, the University college/department's budget officer/ fiscal agent will submit notification to the vendor and/or requisitions to Purchasing. Purchase orders will be copied to the vendor, the college/department and FPDC.
 - Once ship dates are available to the vendor, FPDC will coordinate the installation date.



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- After installation, FPDC will complete a walk-through of the project with the vendor. If the project is completed without issue and meets expectations, payment authorization will be made by the budget officer/fiscal agent for accounts payable to issue payment.
- If punch list issues are identified, the vendor will provide a list of all issues via email to FPDC and the unit/department representative with an expected date of correction. Once all punch list issues are addressed, payment authorization will be completed.

3. Remodel/renovation or new construction projects:

Large scale projects including furniture as a portion of the work shall be initiated through submittal of a request to Facilities Planning and Construction. If field verification or additional information is needed, FPDC shall lead the process. In instances where FPDC staff is unavailable to meet with a vendor and only a department representative can be present, meetings can be led by the college/department. The vendor shall follow up project meetings with a confirmation email to the college/department representative and the FPDC staff person assigned to the project outlining actions and/or decisions from the meeting so information can be captured for project records.

E. Preliminary Communication and Implementation Plan

To ensure success, communication is imperative. FPDC will schedule sessions with the three key groups involved in the FF&E procurement process to obtain their support. These groups include Purchasing, campus budget officers/fiscal agents, and the IPHEC vendors/furniture dealers that represent the manufacturers on the IPHEC contract to campus. Meetings will be scheduled with each of these groups to communicate the new planned process, gather input and feedback, make necessary revisions and/or answer questions, prior to implementation.

F. Building and Accessibility codes

There are building and access codes regarding FF&E that are applicable to campus spaces regarding furniture purchases. California Technical Bulletin #133 (CAL 133) is a flame-resistance test that measures the carbon monoxide, heat generation, smoke, temperature, and weight loss of an entire piece of furniture. Spaces on campus that are subject to this regulation include public spaces and occupancies classified as high-risk where occupants have limited mobility. The main objective of this regulation is to help contain the spread of fire through highly flammable materials like foams, fabrics, and other materials. For campus spaces that do not have fire suppression systems, upholstery must meet this manufacturing standard.



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The Illinois Accessibility Code addresses the availability of accessible workspaces for users of a space. Included in this code are provisions for the design of accessible built-in resources as well as limiting elements in a space that can cause danger to users with certain limited abilities.

The International Building Code includes guidelines that apply to furniture. Paths of egress must be maintained for cases of emergency to allow prompt exit from facilities. An additional portion of this code addresses occupancy loads, and limitations of spaces based on their size and quantity of accessible exits. Safety codes also limit the placement and type of items that may be placed in a stairwell. ISU Office of Environmental Health and Safety will be the final authority on any code compliance inquiry.

G. IPHEC Vendors Contact Information

Manufacturer and Dealer Representation

AllSteel, Inc. - www.allsteeloffice.com

IPHEC Dealership: **Henricksen**

401 South Water Street, Suite 507
Peoria, IL 61602

Haworth, Inc. - www.haworth.com

IPHEC Dealership: **Resource One**

111 Illini Drive
Forsyth, IL 62535

MillerKnoll - www.millerknoll.com

(formerly Herman Miller and Knoll)

IPHEC Dealership: **Widmer Interiors**

2203 E. Empire St., Suite A
Bloomington, IL 61704

Jasper Seating Company - www.jsifurniture.com

IPHEC Dealership: **Resource One**

321 East Adams Street
Springfield, IL 62701

Kimball Office, Inc. - www.kimballoffice.com

IPHEC Dealership: **Widmer Interiors**

2203 E. Empire St., Suite A
Bloomington, IL 61704

Krueger International (KI) - www.ki.com

Sales and Service Contact Information

Barb Mishler

Phone: 309-636-3290

Email: b.mishler@henricksen.com

Lauren Nevius

Phone: 217-753-5709 ext.15

Email: LNevius@resourceoneoffice.com

Kathy Nichol

Phone: 217-689-1741

Email: knichol@widmerinteriors.com

Lauren Nevius

Phone: 217-753-5742

Email: LNevius@resourceoneoffice.com

Kathy Nichol

Phone: 217-689-1741

Email: knichol@widmerinteriors.com

Jim Williams



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IPHEC Dealership: NA
2101 West Moss Avenue
West Peoria, IL 61604

Phone: 309-200-5157
Email: jim.williams@ki.com

National Office Furniture

www.nationalofficefurniture.com

IPHEC Dealerships: **Resource One and Widmer Interiors**. Please see listings above for dealer contact information.

OFS – www.ofs.com

IPHEC Dealerships: **Lincoln Office and Henricksen**. Please see listings above for dealer contact information.

SitOnIt Seating – www.sitonit.net

IPHEC Dealership: **Henricksen**
401 South Water Street, Suite 507
Peoria, IL 61602
(PO issued to Exemplis)

Barb Mishler
Phone: 309-636-3290
Email: b.mishler@henricksen.com

Steelcase, Inc. - www.steelcase.com

IPHEC Dealership: **Lincoln Office**
205 Eastgate Drive
Washington, IL 61571

Amber Johnson
Phone: 309-427-2503
Email: johnsona@lincolnoffice.com

****Please Note:** While the manufacturers of products available through the IPHEC award may have multiple representatives within Illinois, the noted IPHEC Dealerships are those assigned to service the needs of Illinois State University.

Please contact Facilities Planning, Design, and Construction at 309-438-7402 with further questions or assistance with furniture and equipment needs.